

## Webber, Jeanette

---

**From:** OPLC: Customer Support  
**Sent:** Thursday, February 27, 2025 1:32 PM  
**To:** OPLC: Licensing 9  
**Subject:** FW: Board of mental health question: Attn Pam

**Amy Stone**  
Licensing Customer Service Representative

[customersupport@oplc.nh.gov](mailto:customersupport@oplc.nh.gov)  
603.271.2152



State of New Hampshire  
Office of Professional Licensure and Certification  
7 Eagle Square • Concord, NH 03301  
[www.oplc.nh.gov](http://www.oplc.nh.gov)

STATEMENT OF CONFIDENTIALITY: The information contained in this electronic message and any attachment to this message may contain confidential or privileged information and is intended for the exclusive use of the addressee(s). If you are not the intended recipient and have received this communication in error, please contact the sender and destroy all copies of this electronic message and any attachments.\*

---

**From:** Diane Vaccarello [REDACTED]  
**Sent:** Thursday, February 27, 2025 1:27 PM  
**To:** OPLC: Customer Support <[customersupport@oplc.nh.gov](mailto:customersupport@oplc.nh.gov)>  
**Subject:** Board of mental health question: Attn Pam

**EXTERNAL EMAIL WARNING!** This email originated outside of the New Hampshire Executive Branch network. Do not open attachments or click on links unless you recognize the sender and are expecting the email. Do not enter your username and password on sites that you have reached through an email link. Forward suspicious and unexpected messages by clicking the Phish Alert button in your Outlook and if you did click or enter credentials by mistake, report it immediately to [helpdesk@doit.nh.gov](mailto:helpdesk@doit.nh.gov)!

---

Good afternoon, I have attempted to call your main number, but no one has picked up the phone (for the past 1/2 hour) so I am attempting to reach someone via this email per the instructions on your phone wait music/message.

I recently spoke with Pam from the Board of mental health. I presented a scenario to her and was hoping that she could respond back to this message. If you don't mind forwarding it to her? Thank you.

Pam, I spoke with you earlier today. I was asking about our supervisor who is located in North Carolina. She is licensed in North Carolina and New Hampshire and is supervising a pre-licensed candidate who is under a supervisory agreement to obtain her license in North Carolina.

If Keri (the supervisor) is licensed in New Hampshire, is it OK for the pre-licensed candidate to bill under Keri's license if she (the supervisee) sees clients that are remote via video telehealth. In other words- the clients would be in New Hampshire and the supervisee would be in North Carolina. The same question applies if she sees a couple in which one person in the couple is in New Hampshire and the other person is in North Carolina while the supervisee/therapist is in North Carolina. Again, her supervisor, Keri, is licensed in both New Hampshire and North Carolina and there's a supervisory agreement in place with the NC board.

During our earlier conversation, you indicated that would be OK, but I was just adding that second scenario of one of the partners being in North Carolina one being in New Hampshire as an additional point of clarification. If you could confirm the above is in compliance with the New Hampshire board expectations, I would greatly appreciate that.

Thank you!  
Diane

Diane Vaccarello, M.S.



++++  
**CONFIDENTIALITY NOTICE:**

This message and its contents are confidential. This transmission is intended for the sole use of the individual or entity to whom it is addressed. If you received this message in error, and/or are not the intended recipient, please be aware that any use, dissemination, distribution, printing or copying of this transmission is strictly prohibited. Please do not use or rely upon this transmission. Instead, inform the sender by calling +1-603-606-1233, then delete the message and any/all attachments.

Thank you for your compliance.

++++

BFT is compliant with HIPAA regulations.

You may contact our office at 1-603-606-1233 to learn about our privacy policy and how we collect, keep, and process your private information in accordance with these laws.

Please do not include personal identifying information such as your birth date, or personal medical information in any emails you send to us.

++++